

PC-Doctor Service Center™

The #1 most trusted solution worldwide.

Service Center 9 uses the same PC-Doctor diagnostics as the world's top PC manufacturers to increase testing accuracy, troubleshooting efficiency, and professional image. Identify hardware issues using the PC-Doctor diagnostic software -even if problems are intermittent- then complete your repairs and verify problems no longer exist. The reports generated for your customers can include your logo, contact information, and technician's name, as well as a complete system inventory including model and serial numbers, tests ran on the system, and the action taken to fix the problem.

The Service Center Advantage

Service Center 9 significantly advances the capabilities of the PC diagnostic kit that repair depots, manufacturers, independent computer repair shops and other professionals have used for years to troubleshoot hardware issues. As with every new release, the most comprehensive **Diagnostics and System Information** in the industry are enhanced to cover the latest hardware, platforms and chipsets. Service Center 9 provides **three great diagnostic environments** on a single USB key so technicians always have easy access to Windows, DOS and the all new Bootable Diagnostics environments. **Snapshots**, used to detail any system changes, can be included in Service Center's **customizable reports** along with the system serial number, your company logo and other helpful reporting information. **Diagnostic Sessions** from all three testing environments are easily combined on the USB key to give your customer a complete picture of testing performed. The **Multipurpose USB Device** indicates test status and stores configuration files, customizable reports, system snapshots, your customized links, and other information.

- Direct System Information™ architecture gathers information directly from devices, bypassing drivers where possible.
- Runs under all versions of Windows, DOS and the included offline bootable operating system.
- Bootable Diagnostics support for "legacy free" UEFI based systems that no longer support legacy testing in BIOS-dependent operating systems such as DOS.
- Run all three products directly from the Multipurpose USB Device or the CD with no installation necessary.

- The loopbacks and optional power supply tester and PCI/miniPCI POST cards help you find problems fast.
- Documentation includes an advanced user guide with detailed test descriptions and automation assistance.
- Free referrals – the only repair product supported by a technician database that refers customers to you.



Save Time, Money, Increase Service Quality

Service Center is used by professional PC technicians, managed service providers, repair centers, computer retailers, enterprise IT organizations, low-volume manufacturers, system designers and serious hobbyists.

Save time, save money, and increase your product or service quality by using Service Center to accurately diagnose hardware problems, to ensure component quality and functionality, and to provide the most extensive system information available.

The Leading PC Diagnostic Repair Kit

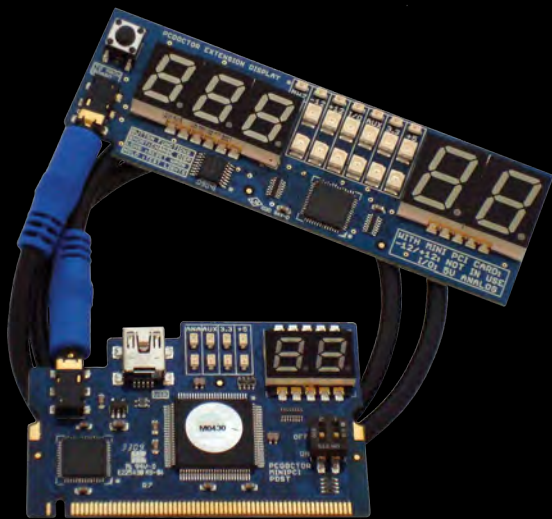
The computer hardware diagnostic tests included in PC-Doctor's Service Center allow professional technicians and system builders alike to find quick, accurate solutions to computer problems.

If you offer PC, server or laptop repair services, the diagnostics in Service Center will help you identify problems quickly. The customizable reports will explain problems and solutions to your customers, and improve your professional image.

Diagnose Unbootable Systems

Boot and test from the included CD or Multipurpose USB Device – even if the installed OS and/or hard drive is dead/non-existent.

Use the PCI and miniPCI POST cards to verify the integrity of your power supply connections when the system executes the Power On Self-Test (POST). The cards also display the clock speed of the PCI bus as well as voltage readings.



The cards display codes that indicate what the system BIOS is doing prior to loading the system. If the system fails to boot, the last POST code from the BIOS is shown on the 2-digit LED display, pinpointing the operation that failed.

Diagnose the Latest Components

- Industry standard Diagnostics and System Information are continuously enhanced to cover the latest hardware, platforms and chipsets.

- Combination of Windows and Bootable diagnostics to cover all testing environments
- Additional sensor support for mobile device testing
- Testing in UEFI and non-UEFI environments

Solve Intermittent Problems

- Run the system load test and parallel tests to stress the system and expose intermittent problems.
- Use System Events to view when a BSOD occurs and what device and driver caused it.

Service Center Kit Includes

- Multipurpose USB Device containing Windows, DOS and Bootable Diagnostics
- Diagnostics CD for Windows testing and low-level hardware testing through the included offline Operating Systems
- CD and DVD test media
- Four loopback devices for RJ45, serial, parallel, and audio ports
- Drive Erase Tools (included with the offline diagnostics)
- Comprehensive documentation for advanced product usage
- A professional canvas case for carrying the kit onsite

Service Center Premier Kit Includes

- Service Center Kit, plus
- PCI POST Card
- miniPCI POST Card
- Power Supply Tester

Information and Ordering

For more information and to order, visit:

www.pcdservicecenter.com

To speak with an account manager, call:

United States: 1-866-289-7237

International: 1-775-336-4000

or email:

sales@pc-doctor.com

