PC-Doctor Service Center™

Service Center 14 provides the same PC-Doctor diagnostic tools used by the world's top original equipment manufacturers to increase testing accuracy and troubleshoot more efficiently. Use Service Center to identify hardware issues—even intermittent ones—then complete your repairs and verify that problems no longer exist. Service Center generates professional reports for your customers with your logo, technician and contact information, list of tests performed, and actions taken to fix issues, as well as a complete system inventory that includes system model and serial number.

The Service Center Advantage

Service Center 14 significantly advances the capabilities of the PC, Android, Chrome OS and Intel-based Mac diagnostic kit used for years by repair depots, manufacturers, computer repair shops and other professionals to troubleshoot hardware issues. Each new release brings the most comprehensive diagnostics and system information in the industry, enhanced to cover the latest hardware, platforms and chipsets.

Service Center 14 provides five great diagnostic environments on a single USB key, allowing technicians easy access to Windows, DOS, and Bootable diagnostics—with Intel-based Mac, Chrome OS and Android support. Snapshots that provide details of system changes can be included in Service Center's customizable reports, along with the system serial number, your company logo, and helpful reporting information.

Diagnostic sessions from all five testing environments are easily combined on the USB key to give your customer a complete picture of testing performed. The Multipurpose USB Device indicates test status and stores configuration files, customizable reports, system snapshots, your customized links, Drive Wipe options and other useful information.

- Direct System Information™ architecture that gathers information directly from PCs, bypassing drivers where possible
- Ability to run under Windows, DOS, and the offline bootable operating system, and on Android 4.1-11, Chrome OS and Intel-based Macs
- Bootable Diagnostics support for "legacy free" UEFI based systems that do not support testing in BIOS-dependent operating systems, such as DOS

- Certified NIST-Compliant Drive Erase utility with customized sanitization reports, ensuring the most accurate and comprehensive drive erasure available
- Loopbacks, optional power supply tester, and PCI/miniPCI POST cards help identify problems quickly
- Documentation that includes an advanced user guide with detailed test descriptions and automation assistance
- Integrates with Service Center Remote for cloud based reporting and optional remote diagnostics
- *New!* Customer reports available in English, Danish, Finnish, French, Norwegian, Portuguese and Swedish
- Free referrals—the only repair product supported by a technician database that refers customers to you

The Leading Hardware Diagnostics Repair Kit

Service Center is used by professional repair technicians, managed service providers, repair centers, computer retailers, enterprise IT organizations, low-volume manufacturers, system designers and serious hobbyists.

Cloud Reporting

Now included is the ability to store diagnostic reports in the cloud! Service Center integrates with Service Center Remote to store customer reports online, allowing you and your team easy access to them from any device.

To learn more about Service Center Remote and the optional remote diagnostics visit www.pcdremote.com.

Save Time and Money While Increasing Quality

Accurately diagnose hardware, ensure component quality and functionality, and obtain the most extensive system information available—saving you time and money while increasing your product and service quality.

Diagnose Unbootable Systems

Boot and test from the included Multipurpose USB Device or DVD—even if the installed OS and/or hard drive is dead/non-existent. Use the PCI and miniPCI POST cards to verify the integrity of your power supply connections when the system executes the Power On Self-Test (POST). The cards also display the clock speed of the PCI, voltage readings, and codes that indicate what the PC BIOS is doing prior to loading the system. If the system fails to boot, the last POST code from the BIOS is shown on the 2-digit LED display, pinpointing the operation that failed.

Solve Intermittent Problems on a PC

- Run the system load test and parallel tests to stress the system and expose intermittent problems
- Use System Events to view when a BSOD occurs, as well as the device and driver that caused it
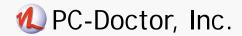
Diagnose the Latest Components

- Industry standard diagnostics and system information tools are continuously enhanced to cover the latest hardware, platforms and chipsets
- Windows, Bootable, Chrome OS, Android and DOS diagnostics cover all testing environments
- Additional sensor support for mobile device testing
- Testing in UEFI and non-UEFI environments
- Full Windows 10 support!

Service Center Kit Includes

- Multipurpose USB Device containing Windows, DOS, Bootable, Chrome OS and Android Diagnostics
- Diagnostics DVD for Windows, DOS, Bootable (compatible with Macs), Chrome OS and Android diagnostics for system testing
- CD and DVD test media
- Four loopback devices for RJ45, serial, parallel, and audio ports
- Drive Erase Tools (included with the offline diagnostics)
- Comprehensive documentation for advanced product usage
- A professional canvas case for carrying the kit onsite
- Free cloud reporting with optional remote diagnostics

Service Center Premier Kit Includes

- Service Center Kit, plus
- PCI POST Card
- miniPCI POST Card
- Power Supply Tester

PC-Doctor, Inc.

Information and Ordering

For more information and to order, visit:
www.pcdservicecenter.com

To speak with an account manager, contact us:
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